

<b>Projects aimed at victims &amp; potential victims</b>	<b>1999 –2004 BRAG</b>	<b>Description</b>
<b>Proposed</b>	<b>Implemented</b>	<i>To reduce Burglary in HMOs by10%</i>
		<i>To reduce house Burglary by 3%</i>
<b>‘Lock-Out’ Project</b>	Yes & sustained	Free immediate security fitted to homes of older people over 70 years of age in need of financial assistance. (24 hour service locksmith employed). Referrals are only through Age Concern, Victim Support & Police Officers.
<b>‘T’ List Project</b>	Yes & sustained	A list of Police checked traders from builders, cleaners, mobile hairdressers, car mechanics etc., available over the NBCPP Helpline. (Feedback checked regularly to ensure efficient service). Approx 15 calls per day.
<b>Security House Project – ‘As Safe As Houses’</b>	Yes & sustained	Visitor’s tour taken by a Police Officer comprise all the latest household security as well as many innovative devices. It is the ideal home in terms of crime prevention. After every 300 visitors, questionnaires returned state over 86% of visitors update their security in some way. A Training video for Police Officers is also available & Meridian Crimestoppers The Safe House is also in great demand by BBC & Meridian to educate the public.
<b>Security implemented into B’mth Boro Council’s Registration Scheme for HMOs.</b>	Yes & sustained	BRAG Sub committee –Police, Dorset Fire & Rescue and Environmental Health, put together an acceptable security standard to be fitted to both external and internal doors and recommendations for quick release window locks-all adhering to fire regulations.
<b>Safe &amp; Secure Project</b>	Yes & funding for 1 year. <i>A similar project has continued with B &amp; Q Visiting Sure Start 2003.</i>	This project was aimed at single parents, victims of crime living alone. Classes teaching practical skills – fitting door & window locks, how to re hang a door, replacing a broken window, decorating etc. Trips were also taken to B & Q to watch demonstrations of other household DIY skills
<b>Accreditation instead of Registration for HMOs</b>	No  <i>BBC are now in the process of adopting accreditation 2003</i>	1999 BRAG pushed with Alex Law (B’mth & Poole Landlords Association) for accreditation to be adopted by BBC to be in line with PBC. Also introduced Tenants Points Certificates which could be used when accessing new accommodation.

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<b>Bournemouth Churches Housing Association</b>	Yes & sustained <i>Lori Lock is demonstrated on 'Safe House' Tours &amp; is now made by Yale.</i>	Sub Committee – pilot scheme using all BCHA HMOs to see how successful the Lori Lock would be in reducing high rate of burglary. The lock was fitted into the door frame in such a way that it was virtually impossible for anyone to break into bedsit, but was easy for a tenant to get out. Within 6 months there was 100% reduction in burglary..
<b>'Waging War on the Bogus' Project</b>	Yes & sustained	Adopted as best practice in the UK Home Office Guide 2002 Also featured on BBC Crimebeat and as Choice of the day in the Radio Times.. Has won 5 UK awards.
<b>Update in security for BB Council Housing stock</b>	Yes & ongoing	Replacement doors with central locking & phasing out the old doors with Yale locks. Double glazed UPVC windows & good access control systems in blocks of flats.
<b>Crime Prevention (burglary) literature</b>	Yes & sustained	Educational, well presented A 4 sheets (put together for the Safe House packs). These covered both HMOs and household security.from locks to windows & most importantly lifestyle in counteracting burglary.both in flatlets & houses.
<b>Working with Insurance Companies - household security</b>	Yes & sustained	Zurich, Ingrams & many other companies across the boro put would not insure a property unless the security criteria was adhered to i.e.the fitting window locks and 5 lever mortice locks etc. (Police & Fire Brigade guidelines).
<b>Bournemouth Crimestoppers Project</b>	Yes – for 3 years	1)BRAG – funded by B'mth Boro Council produced the red telephone box leaflet which was distributed to all the <b>burglary hot spot areas</b> by Tudor Distribution. Calls to Crimestoppers increased 2). PPT & BRAG designed a poster which has been put inside the whole Yellow Bus fleet, both upstairs and down for 3 years.- thanks to the generosity of the bus company. ..

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<b>Working with Victim Support</b>	Yes	Training of new volunteers – BRAG did sessions on household security and a visit to the Safe House to enable VS Volunteers to make sure victims had good locks etc in their homes to stop repeat victimisation.
<b>Dave Wells – Landlords Association</b>	Yes	To stop the meters from being broken into in HMOs. He devised a system where the meters were bolted into the wall, in some cases right through the wall.(the card meters can be short circuited). His idea has been replicated by other HMOs – cutting this type of theft to nil.
<b>Working with Association Housing</b>	No – still in the pipeline	Sub Committee – BRAG, Western Challenge, EDDHA, Raglan, Abbeyfield, Gary Bentham BBC etc.researched all the c. statistics.and mapped out all the Housing Association complexes in the borough – to be updated regularly. The idea is to use the GIS system, but lack of funding has put the project on hold.
<b>Working with Dorset Fire &amp; Rescue</b>	Yes & sustained.	Safety & Security House Tours at Safe House with Dorset Fire & Rescue – showing how the wrong type of household security can be dangerous and become a trap.
<b>Web Page – Bournemouth Community Safety Strategy</b>	Yes Included as part of NBCPP web page.	Listing all aims and objectives of the Action Groups and BRAG and updated the information. Large number of emails and interest to the site. <b>The whole NBCPP site including BBC page won two international awards for web design and content.</b>
<b>Setting up of a Safe Flat</b>	No	The idea was to have an HMO type flat or bedsit to show the best type of fitted security for Landlords to visit for best practice. This did not go ahead, as BRAG found the Safe Shop could serve the same purpose more efficiently.
<b>Working with the Crime Desk and targeting burglary hot spot areas with the crime alert leaflet</b>	Yes	Increase in calls. Using the <b>Ringmaster</b> system has also helped and the telephone tree with <b>Neighbourhood Watch</b> . A number of persons have been apprehended after information coming in from the public in these areas.

<b>Working with Probation</b>	Yes	John Ennis introduced DTTO scheme, where offenders could chose to serve a sentence or opt for a rehabilitation course with getting back to work agenda. There has been considerable success with this programme.
<b>Bournemouth University</b>	Yes & sustained	Changed the system of rented student houses. They now have only vetted premises with a security standard in place.
<b>Wireless Pager Project</b>	Yes & sustained	To counteract the fear of crime – aimed at victims or potential victims without telephones. Then Neighbour has the pager and the householder has the push button which can be worn on her belt. (2 out of 10 older persons were without telephones in 1998 in our research. Several Bogus callers were caught using the pagers & also when the householder was away on holiday!
<b>‘Waging War on the Bogus’ – wartime theme posters</b>	Yes & sustained	These specially posters have a fun factor and are intended to make people laugh, but with a beat the burglar message.. They are put up in hairdressers, vets, Doctors’ surgeries, CAB – anywhere people will have to sit and wait. (Good feedback).
<b>Envelope Franking</b>	Yes & sustained	BBC & Dorset Police financed new crime prevention messages on outgoing mail to raise awareness of burglary and burglary artifice crime in Bournemouth
<b>Trickster-Bogus Caller Musical</b>	Yes & sustained	4 performances in 2003 at BSVI, Age Concern Lunch Clubs and the Henry Brown Centre West Howe.( 5 booked for 2004)..

**2003 - 2004** = Full Circle Project – BRAG/NBCPP Age Concern,Victim Support – & 8 other agencies. Talks to groups ie. single parents, Fireside Club etc. (200 talks given during the year). Raising awareness of Household/Distracted Burglary through interaction with 11 Age Concern Centres and Victim Support through an ongoing scheme of visiting older persons in flats throughout Bournemouth. i.e. Spicer Court etc

**Lock – Out Project** working with BSVI - 50 door chains supplied and fitted to visually impaired/hard of hearing. 20 door chains/door locks/ window locks to burglary victims including domestic violence.. Set up and monitored 5 CCTV cameras (time and date) with long playing video cameras in partnership with the Police for repeat victims of burglary. January 2004 – new territory – young single parents in need of immediate security owing to repeat burglaries (referrals only through Bournemouth Care Direct and Police). 5 CCTVs plus long playing videos on loan to householders – ongoing evaluation all systems.

**ALARMS- (a two year project) 58 household alarms donated by B & Q.** So far 30 have been distributed to vulnerable and those in need of support from all age ranges. Distribution has been closely monitored and will be evaluated at the end of the year. (PC Dave Fish).

**T List Project** working in conjunction with Lock Out Project)– NBCPP is a gateway member of the Consumer Support Network.. The team is dealing with 280 to 300 calls a month and making sure each caller has at least 3 Police Checked tradesmen whose work and references are also checked. - from mobile hairdressers, cleaners, gardeners, window cleaners, bricklayers, Locksmiths, plumbers, decorators, rubbish clearance, electricians –etc. (we try to meet the most unusual requests).to choose from, thus saving older people from letting any ‘bogus persons into their home. All calls are referrals from Care Direct, Help and Care, Age Concern, Social Services, Energywatch, CAB, Trading Standards, Police, BSVI – a network has been formed to protect the most vulnerable older people in Bournemouth. with great success – we have reduced crime figures on a steady basis.

The following projects including 4 others will be evaluated before May 2004.

NBCPP Helpline  
Open Door Project  
Safe House

**March 2004 - VS Marsham Court Seminar** part of the Full Circle Project bringing all the frontline agencies working with the public together to share crime prevention information and welcoming **Victim Support** into the circle. Returned evaluation questionnaires were very positive and another seminar is arranged for the Autumn to include other agencies who were unable to attend owing to the demand for places. These will include the Bournemouth Housing Advice Service, BCHA etc.

**Trickster the Bogus Caller Musical** (sponsored by BRAG and BBC)– owing to the great success in 2003 of the theatre group visiting the 2 Age Concern venues, BSVI and West Howe – we are booking another 4 performances for May 2004.

**Charles Crouch** has written an excellent article on the **Safe Shop** run in Boscombe and the crime prevention/burglary reduction work undertaken in flatlets and the Antique shop Blue Light project run by John Murray. This will be circulated to all member when we have collated all the information into a folder, hopefully to be used as best practice for the future.

The amazing amount of work done by all the agencies working together has certainly had an impact on burglary figures in the Bournemouth Division.

D Redstone BRAG Coordinator

DR/4/04

